



STILL Method Workshops

Sunny Horizons Coaching – Terms and Conditions for Parents/Guardians

By booking your child into Sunny Horizons anxiety coaching sessions, you agree to the following terms and conditions. Your child's attendance in the first session will be taken to represent agreement to these terms and conditions.

Kate Gilmour of Sunny Horizons Coaching is an independent coach delivering workshops with content created by the STILL Method. Whilst the STILL Method makes all reasonable efforts to ensure coaches are professional at the time of training, your event is hosted and delivered independently by Sunny Horizons Coaching.

<u>Parent's Responsibilities</u>: Your workshop was created by the STILL Method who takes all reasonable care to ensure that the programmes it has created are fun and safe. Kate Gilmour takes all reasonable care to ensure that programmes she delivers are fun and safe. She is a Disclosure Scotland PVG scheme member in respect of regulated work with children.

However, I understand that my child will be engaging in a moderate amount of physical activity that may involve some risk of injury. I acknowledge I have been advised to consult with my or my child's physician with respect to any past or present injury, illness, health problem or any other condition or medication that may affect my child's participation in this programme. In the event of emergency and in my absence I agree to Sunny Horizons Coaching contacting Emergency Services.

I have read the STILL Method's Child Protection Policy, which Sunny Horizons Coaching is committed to comply with and agree that in the event of my child not being collected after a reasonable amount of time, Sunny Horizons Coaching can contact the duty social services duty officer for my child's protection.

I confirm that I have fully disclosed to Sunny Horizons Coaching any and all conditions (whether physical, mental or behavioural or otherwise) that my child has or may have before my child participates in the workshops.

I understand that misbehaviour, including the use of swear words, racist or discriminatory language or distracting in the case of group sessions is not allowed. I will instruct my child in this before the sessions start. If there are serious behaviour issues, I understand that my child may be removed from the class or the one-to-one sessions will end and no refund will be given.

I assume the above risks and accept responsibility for any injury sustained by my child. I further discharge and hold harmless Sunny Horizons Coaching from any liability arising from any injury to my child or other persons or property caused by my child's participation in the sessions if that injury is caused either by my or my child's fault; or by a third party unconnected with Sunny Horizons Coaching.

<u>Fees & Refunds</u>: I understand that payment for the six sessions, whether group or one-to-one, must be made in full at least 24 hours before the start of the first session.

I understand and agree that I will not receive any refund or credit for missed classes. However, in the case of one-to-one classes, I understand that Sunny Horizons Coaching will try to reschedule the missed session as soon as possible. If cancellation of a class is due to failure on the part of Sunny Horizons Coaching and an alternative class time/date cannot be arranged, I will be entitled to a reasonable refund of the charge for that class. In some circumstances, after 2 classes, it may be apparent to Sunny Horizons Coaching that the sessions are not appropriate for my child at this stage. In this instance Sunny Horizons Coaching may request that the child is removed from the class or coaching ends in the case of one-to-one and the balance will be refunded.